



Assistance for Residents

Town Case Manager, Kerry Valle, is dedicated to assisting Reading residents, assessing needs for clients of all ages, families and situations to reduce problems, fears, and concerns. Provides education and information about local, state and federal programs, transitional assistance and makes referrals to programs such as SHINE and Mystic Valley Elder Services as needed. Determines eligibility for various programs and coordinates the Reading Response Program, the volunteer program and food pantry certification.



The Nurse Advocate, Alyse Warren, is dedicated to helping Reading residents manage their healthcare needs by providing residents and caregiver's information and education about health and community resources, health management and prevention strategies pertinent to their unique needs, and promoting and planning for health goals and continuity of care. With permission, can also advocate for client's and coordinate services with doctors. Blood Pressure Clinics are held 3 different times of the month at 3 different locations.

For any questions please contact

Kerry Valle
781-942-6659

Alyse Warren
781-942-6693

Together, the Case Manager and Nurse Advocate work closely at the Pleasant Street Center and at home visits to provide services and information to assist Reading residents to continue to live independently and safely in their homes. They work together to prevent crisis situations and in the event of a crisis, collaborate with local agencies and safety departments to modify or alleviate crises.